

# FAQs for Webinar Participants

## 1 Where can I find information on upcoming trainings and webinars?

You can [subscribe to our listserv](#) to receive emails about trainings and webinars hosted by the Violence Against Women Act Program at the South Carolina Attorney General's Office.

## 2 How can I access the webinar event?

After registering for the webinar on [the Violence Against Women Act Program webpage](#), use the login link received via email to access the event.

## 3 Where can I find the presentation slides and handouts?

Presentation slides, presenter biographies, and other materials can be found in the "Handouts" menu section in the top right-hand corner of the webinar meeting room. Handout materials will not be sent in a follow-up email after the event, so please be sure to download all documents before the conclusion of each live webinar.

## 4 How do I get a certificate of attendance?

Certificates are provided for all training events and will be emailed to the address used to log in to the webinar within one week of the completion of the training. If you attended the webinar and did not receive a certificate, please contact Monique Garvin at [moniquegarvin@scag.gov](mailto:moniquegarvin@scag.gov).

## 5 How do I earn continuing education credits for each live & recorded webinar?

As required by our continuing education sponsors, participants must attend the training sessions for the duration of each presentation and must be actively engaged. To monitor engagement, we will utilize a platform that will produce an engagement report for each participant. Credit can only be earned by participants who meet the following requirements:

- ✓ Completed and approved registration
- ✓ A completed evaluation at the end of each training session
- ✓ 100% response on all poll questions
- ✓ Passing engagement report

## 6 I can't attend the live webinar date. Will the webinar be repeated? Is there any way to watch it later?

The live webinar will be not be repeated. However, all live webinar presentations will be recorded & posted on [the Violence Against Women Act Program webpage](#) for future viewing.

## 7 I don't have time to watch a live webinar in one sitting. What should I do?

Due to the limited capacity of each live webinar, we encourage participants who cannot attend the duration of the live event to register for the recorded version at a future date.

## 8 I have suggestions for a webinar. Who do I contact?

Please submit all questions, comments, or suggestions to [vawaevents@scag.gov](mailto:vawaevents@scag.gov)