



Greetings!

December 17, 2019

Topic: Payment & Reimbursement

For the payment process that's currently in place, please review the below information:

- The State of SC will issue all payments to the remittance address listed on the claim. In some cases, the State of SC may bundle the Compensation payments with Sexual Assault payments. If this happens, do not call the number that is listed on the check, please contact our office for assistance
- If you receive a live check you will also receive EOB's in your lock box. To cut down on confusion in getting your EOB's, DCVC now puts the following message on all checks: **"Please note: keep all enclosed documents with the check for accounting purposes"**
- If you receive electronic payments, DCVC mails the EOB's out in the same week the payment is deposited into the provider's account
- **The State of S.C. will be implementing a new process for issuing payments. In the near future, the State of S.C. will be requiring all providers to include the victim's account number on the claim/invoice. This process is forthcoming, so I wanted to give you all the heads up!**
- If you want to designate the EOB's to go to a specific person, please contact Jacqueline Jeter at [jjeter@scag.gov](mailto:jjeter@scag.gov)/ [803-734-1702](tel:803-734-1702) or Linda Leneau at [lleneau@scag.gov](mailto:lleneau@scag.gov)/[803-734-1713](tel:803-734-1713), and they will assist you.

**REMEMBER: NEVER BILL THE VICTIM NOR BILL THEIR INSURANCE FOR THE COLLECTION OF EVIDENCE.**

**Note:** Please forward this email to anyone you believe should be a recipient of the EBLAST or send us the email of someone who should receive the EBLAST so we can add them to the list; let us know if you do not want to receive the EBLAST. You may email me [rbrockman@scag.gov](mailto:rbrockman@scag.gov)

Sincerely,

Ruth Brockman  
Claims Analyst

