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To WeChat International Pte. Ltd.:

Thank you for your response dated July 7, 2025, and subsequent conversations with our offices. The States appreciate your detailed explanation regarding WeChat International PTE Ltd.'s ("WeChat") encryption standards, data storage practices, and relevant legal and operational constraints. We also appreciated meeting with WeChat's Chinese-based sister app, Weixin, in late January of this year.

Combating fentanyl trafficking – and the money laundering that enables it – are of the highest priority for the undersigned Attorneys General. We are encouraged by WeChat's willingness to consider practical measures, which preserve its commitment to user privacy and data protection while also reasonably aiding law enforcement in a manner consistent with industry best practices.

After our conversations, we understand that WeChat has made the following commitments:

Working with law enforcement to fight fentanyl and money laundering

- Maintaining a dedicated law enforcement response email (lawenforcement@wechat.com) that will respond to all law enforcement requests, provide timely and appropriate feedback on any requests that may be procedurally deficient, and forward any requests to the portal for Weixin, as needed.
- Responding to emergency and preservation requests from law enforcement within 48 hours.
- Keeping preservation requests active through the entirety of the appropriate legal process associated with that request including, but not limited to, any mutual legal assistance treaty process, if applicable.
- Providing the following user data to law enforcement when requested by proper legal process: WeChat ID, Nickname, Linked Mobile phone number, email address (if linked), registration country, registration date, metadata such as IP log data and login device information.
- Informing law enforcement proactively if WeChat will be seeking costs from law enforcement.

Proactively monitoring for unlawful content

- Using AI tools to flag public or semi-public content and report unlawful content to the appropriate authorities.
- Using keyword interceptions and blocking of drug related terms in group names, group announcements and, in the near future, “moments” posts.

These are meaningful steps and will help law enforcement in our states fight the battle against the fentanyl trade. We also encourage WeChat to demonstrate its renewed commitment to U.S. law enforcement cooperation by issuing quarterly transparency reporting—similar to what WeChat publishes in the European Union—for law enforcement requests from the United States.

These commitments aside, the undersigned Attorneys General remain concerned with the inability of WeChat and Weixin to provide any information about users originating out of China, where we know a lot of this illegal conduct is taking place. WeChat, based in Singapore, provides services to all users except those with a Chinese phone number. Those users utilize WeChat’s sister application, Weixin. Despite their shared owner and the interoperability of the platforms, WeChat has represented to us that it is unable to provide any information related to Weixin users, even if those users communicated with U.S.-based WeChat users. And Weixin has represented to us that it is forbidden by Chinese law to provide this critical information to U.S.-based law enforcement agencies. As a result, we are left without options to disrupt and dismantle the criminal networks responsible for this illegal conduct.

During our meeting with Weixin, the company indicated that it was working on tools to verify its users have a Chinese phone number, implement AI tools to flag fentanyl related keywords and will notify law enforcement before seeking reimbursements for any cost incurred in responding to process. These are important steps.

But Weixin’s inability to cooperate directly with American law enforcement remains a problem. Weixin does not provide a dedicated law enforcement portal. Weixin, unlike its sister-app WeChat, did not make specific commitments to respond to preservation requests or subpoenas, including emergency subpoenas, within a certain time. It also did not guarantee any data that it can provide to law enforcement upon valid subpoena.

We appreciate WeChat meeting with us to discuss this important topic and the candid discussion of the limitations they face in working with American law enforcement to combat fentanyl trafficking. But what these discussions made clear was the need for further engagement at the international level.

The undersigned Attorneys General will continue to bring attention to the dangerous situation on your platforms that is contributing to the deadly fentanyl crisis here in the United States. We hope you will join us in our efforts to encourage bilateral solutions to problems that stymie our ability to keep our constituents safe.

Sincerely,

Jeff Jackson
North Carolina Attorney General

Alan Wilson
South Carolina Attorney General

Phil Weiser
Colorado Attorney General

Lynn Fitch
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